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### **Good governance and role of bureaucracy**

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**Abstract :** This present research work attempts to understand the role of bureaucracy in bringing about good governance in our country. This project deals with the image of bureaucrats and what role they can play in the accomplishment of the goals of development.

The universe of the study is Administrative Department, Secretariat (Punaichak) in Patna. Both primary and secondary methods have been used in this project. The study is based on data collected through schedules and interviews. In this study questionnaire has also been used. Good Governance

involves the bureaucrats to make them work more efficiently. Bureaucrats are the instrument which brings good governance. To fulfill the goal of development it is very necessary to encourage the morale of these bureaucrats so that they can give their best and act as a catalyst to increase the speed of the development of the country. But, on the other hand, 'only bureaucrats are not responsible for good governance. It is very important to create a link between the people and bureaucrats so they can understand their needs and problems. Today many hurdles have emerged in the way of good governance like corruption, red-tapism, criminalization of politics etc. To reduce and remove these problems the Government has to take some major steps and also introduce many reforms in our administrative system.

*Many developments have taken place in Bihar recently due to coordination between the bureaucrats and the common masses. Thus, the ultimate success of the good governance is the machinery of administration.*

**Key words:-** Bureaucracy, Corruption, Red Tapism, criminalization and Morale.

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## **Introduction :**

The word 'Good' derives from the word 'God' and carries innate sense of judgment. The search for good Governance seemingly is an endless one. Good Governance is not a finished product rather it is a dynamic concept. Good Governance is an essential ingredient for socioeconomic development of the country. The Government of India and State Government come out with new ideas and approaches but these do not succeed when put to action because of lack of the feeling of Good Governance.

Good Governance means good Government which is related to the quality of the relationship between government and the citizens for whom it exists to "serve and protect."

Good Governance implies utmost concern for people's welfare wherein the Government and its bureaucracy follow policies and discharge their duties with a deep sense of commitment.

Good Governance plays a very important role in reaching the goal of development in the era of globalization, liberalization and privatization.

Bureaucracy may be defined as a systematic organization of tasks and individuals into a pattern which can most effectively achieve the ends of collective efforts. It is a regulated administrative system organized as a series of inter-related offices.

Bureaucracy plays a vital role in modern government. There is a need for trained civil servants to carry out complicated tasks of administration. They are the real power holders and an instrument of change. They make the administration more efficient and effective.

Thus, the significance of the project rests in the fact that while preparing it, we came across wide range of information about the bureaucrats and their role in the administrative system. We also came to understand that bureaucrats are the champions of change and must always stand

ahead to accept the challenges which come in their way.

## **Hypotheses :**

- The honest bureaucrats are not able to perform their duty due to undue interference of political masters.
- Bureaucratization has adversely affected good governance.

## **Objectives :**

- To analyse the role of bureaucrats in policy formulation as well as execution.
- To know the difficulties faced by bureaucrats in acting as an instrument of good governance.

## **Methodology :**

- **Area of study** – The study area of our project was Administrative Department, Patna Secretariat.
- **Sampling Method** – All the data in the project were taken from both the primary and secondary sources. We opted to use various sites of internet for the required information. The study is based on the data collected by schedules and interview. We used questionnaire method in our project.
- **Method of Data Analysis** – To get the real picture of good governance and bureaucracy we used the method of case study. After analyzing the cases, we drew our conclusion. We did not use any statistics for the project.

## **Findings :**

In developing countries like India, the bureaucrats have to share a great deal of responsibility. They are a very essential ingredient of good governance. Their role is very important as it decides the fate of governance. Thus, it demands certain qualities on part of the bureaucrats to excel in their performance. They need to be innovative and committed to the goal of development and growth of the economy.

Our research project reveals that most of the bureaucrats are not satisfied with the prevailing work culture and rigid rules and regulations of the present administrative system. But it is not only the system to be blamed rather bureaucrats themselves are also responsible for negating the concept of good governance. They are till now ridden with the colonial mindset of being the boss of the society rather than the servants of the society. They even admit that they are largely responsible for improper implementation of policies.

Besides this, the honest bureaucrats are not supported by the political Masters. Criminalization of politics and administration has also created hurdles in the path of good governance. There are lacunae among bureaucrats too as they lack the strong will power of acting as agents of change in the society.

This system needs to be reformed to promote the overall growth of the nation. A proper management training, which at present, is lacking needs to be delivered in a more qualitative manner.

Our case study makes it clear that the changing dimension of Indian bureaucracy may provide a ray of hope for good governance. Bureaucrats need to be innovative, creative and committed.

### **Conclusion :**

After a deep research and study it was found that good governance is an important concept and this fact was accepted by the bureaucrats. Good Governance and bureaucracy, both are related to each other. Without the help of bureaucrats good governance cannot be achieved. They make the administration more relevant and efficient. Bureaucrats act as a catalyst to increase the speed of development.

In the present scenario, the role of bureaucracy is widening in its scope. They have to perform various functions in the administration. To bring good governance these bureaucrats have to become more responsible and sincere towards their duties. At present the concept of good

governance has become a challenge and to meet this the bureaucrats have to give their best which results in efficient and proper administration.

The goal of development lies in the hands of the bureaucrats because they are the power holders and they will have to act as an agent of change. But there are many hurdles which come in their way. They need to tackle it boldly and take right steps to solve the problems emerging in the administrative system.

Many times we feel that the image of the bureaucrats is not good in the eyes of the people. This is because of the growing corruption in the administrative system. In the name of good governance they are misusing their power for their own interests rather than promoting the interest of the common people. This retards the process of development. It cannot be denied that the bureaucrats have to take not only the responsibility of administration but to make it more efficient, they need to be concerned about public opinion.

Governance is a buzzword these days whose practical implication has not been fulfilled yet. Good governance can be promoted when all ministers and bureaucrats think about the interest of the nation. They have to think above their personal greed. Only then the dream of Good Governance can be achieved.

Lastly, it can be concluded that the ultimate success of good governance depends upon firm, sincere and honest bureaucrats but there are challenges before them.

So, to achieve the best form of governance the bureaucrats have to become more active, honest and responsible and then only we can achieve the goal of good governance.

### **Suggestions :**

The reform in the present system can be brought by making the laws more realistic. The system needs to be flexible to adjust itself according to the changing circumstances.

Public should be vigilant so that the government gets the feedback regarding their way of policy implementation.

The power should not be concentrated in only a few hands, it should rather be equally distributed. The arbitrariness in exercising the power should be reduced and the administration must be made citizen-friendly.

The work of the bureaucrats should be result oriented and concerned with social welfare.

The bureaucrats need to be more accountable and responsible.

The government should put checks on the bureaucrats to control the misuse of power. Good Governance can be achieved only through transparency of information.

The professional standard of the bureaucrats could be raised through various measures like imparting qualitative training or by promoting a sense of professional commitment among them.

Strict laws should be made to punish those bureaucrats who are involved in corrupt practices. And finally, people also need to be vigilant and aware of the rules and regulations to deliver ways and means to promote good governance.

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